OASIS PRIVATE RESORT

House Rules & Guest Guidelines – Day Tour Package

Thank you for choosing Oasis Private Resort. Please read the following House Rules and Guest Guidelines carefully to help ensure a safe, comfortable, and enjoyable stay.

By checking in and entering the premises of Oasis Private Resort, the Guest acknowledges that they have read, understood, and agreed to comply with all House Rules and Guest Guidelines. Failure to comply may result in additional charges, penalties, refusal of entry, or termination of stay without refund for serious violations, subject to applicable laws. The booking Guest is responsible for ensuring that all members of their group and visitors comply with these House Rules and Guest Guidelines.

FEES, PAYMENTS & ACCESS CONTROL

This section governs all payments and access to the property.

BOOKING PAYMENTS

- **Reservation Deposit: Php 5,000** (paid to confirm booking; converted into a Security Deposit when the Guest checks in and the property is officially turned over; **not deductible from rent**)
- **Total Rent: Php 10,000** (payable in full before check-in)

NO FULL PAYMENT, NO ACCESS POLICY

- **Full payment must be completed before access is granted**
- The resort may **deny entry if payment is incomplete**

SECURITY DEPOSIT

- The Security Deposit serves as a damage and compliance guarantee.
- It is **not deducted from the rental fee**.
- The Security Deposit may be applied to any of the following charges:
  1. **Damaged or missing items**
  2. **Excessive cleaning**
  3. **Pool contamination or damage**
  4. **Unauthorized guests**
  5. **Unpaid charges or overstaying**
  6. **Event-related damages or cleanup**
  7. **Pet-related cleaning or damage (whether approved or unauthorized pets are brought in)**

If total charges exceed the Security Deposit, the remaining balance shall be billed to the booking guest and must be settled immediately upon demand.

STANDARD ADDITIONAL CHARGES

- **Excess resort/day visitor: Php 300 per person**
- **Excessive cleaning fee: Php 1,000 minimum or actual cost**
- **Late check-out / overstaying fee: Php 1,000 per commenced hour**
- **Pool contamination fee: Php 5,000 minimum or actual cost (whichever is higher)**
- **Pavilion Air Conditioning Fee: P500 for up to 5 hours of continuous use. P100/hr for additional hours.**
- **Large equipment electricity charge: actual cost or agreed rate**

DAMAGE COST RULE

All repair, replacement, cleaning, or restoration costs will be charged based on **actual damage cost**, including **current market value of items, plus procurement, delivery, and shipping costs** incurred in restoring the property.

RESERVATION & CANCELLATION

- Booking is confirmed upon payment of the **Reservation Deposit** under the Fees & Payments section
- Generally non-refundable if Guest cancels, shortens stay, or does not show up
- Rescheduling may be allowed with at least sixty (60) days' prior notice and availability
- All payment and access terms remain subject to the Fees, Payments & Access Control section.

CHECK-IN & CHECK-OUT

- **Option 1 AM Time Slot: Check-in: 8:00 AM, Check-out: 6:00 PM, or**
- **Option 2 PM Time Slot: Check-in: 12:00 PM, Check-out: 9:00 PM**
- The booking guest must present a **valid government-issued ID** upon check-in
- Early check-in or late check-out may be allowed upon request and may have additional charges.
- Please vacate the property on time to allow cleaning and preparation for the next guests.
- **Late check-out or overstaying: Php 1,000 per commenced hour**
- Guests who remain on the property beyond the check-out time without approval may be considered overstaying guests and charged accordingly.

INCLUDED AREAS & AMENITIES

Resort (Outdoor Area) includes:

- Swimming pool (5m x 10m) & kiddie pool
- Pavilion and garden
- Outdoor bathrooms/showers
- Outdoor kitchen and grilling station
- Billiard hall
- Half basketball court
- Event/open spaces
- (5) folding tables and (50) plastic chairs
- Calesa tables with big umbrellas

- For the Pavilion airconditioning, the 5-hour block cannot be split up across the day. Turning off the A/C forfeits any remaining time in that block. A new ₱500 fee applies each time the A/C is turned back on.
- Amenities and facilities are provided on an **"as available" basis** and may occasionally be unavailable due to maintenance, weather, or utility interruptions beyond our control.
- Please bring your own towels and personal toiletries.
- **No Villa access.**

GUEST CAPACITY

Resort / Day Visitors

- **Maximum total capacity: 50 people** (includes all guests and visitors)
- Resort visitors are **not allowed inside the villa areas**
- **Excess visitors: Php 300 per person**

Public, commercial, promotional, or ticketed events are **not allowed unless approved in writing by management**.

CLEANLINESS, CARE & PROPERTY USE

Guests must leave the property in reasonably **clean and good condition**.

CLEANING FEES

Excessive Cleaning Fee: Php 1,000 minimum or actual cost when cleaning required exceeds normal turnover standards due to guest use.

NOISE & COMMUNITY RESPECT

- Maintain reasonable noise levels at all times
- Guests are responsible for **noise-related complaints or penalties**

PET POLICY

No pets or animals of any kind are allowed anywhere on the Premises.

POOL RULES & SAFETY

- No lifeguard on duty
- Children and non-swimmers must be supervised by a responsible adult at all times
- No diving, running, rough play, or glass containers
- Proper swimwear required
- Guests are responsible for pool damage or contamination
- Swimming, recreational activities, and use of resort facilities involve inherent risks, including slips, falls, drowning, and bodily injury. Guests use the pool and resort facilities at their own risk.
- **Pool contamination** (bodily fluids, vomit, food waste, trash, or any foreign substances requiring cleaning or water replacement) **charges** apply as defined under the Fees, Payments & Access Control section.

DECORATIONS & EVENTS

Private gatherings are welcome. Guests are responsible for all suppliers, caterers, entertainers, and all event-related damages.

- Confetti, glitter, and other loose decorative materials are not permitted anywhere on the property.
- Balloons and other decorations must not be left in or released into the pool.
- All decorations, including balloons, buntings, banners, ribbons, streamers, and similar materials, must be removed by check-out time and either properly disposed of or taken home.
- Guests are responsible for cleaning up all decoration-related debris, including balloon fragments, ribbons, and similar materials.
- Any damage or additional cleaning caused by decorations shall be charged to the guest.
- Large setups or equipment, including tents, catering stations, inflatables, lighting, sound systems, and similar installations, require prior approval from management.
- Large setups/equipment (tents, catering, inflatables, lighting, sound systems or similar installations) require approval
- Additional electricity charges may apply for large equipment based on actual consumption or an agreed-upon rate.

CARETAKER & PRIVACY

A caretaker may be present for property oversight and maintenance only.

- **Caretaker is not personal staff** (no domestic, cleaning, cooking, serving, decorating, or event assistance)
- Management or caretakers may access outdoor and common areas when reasonably necessary for maintenance, safety, or security purposes.

SAFETY & SECURITY

- **Illegal activities are strictly prohibited**
- Guests are responsible for personal belongings
- CCTV is installed only in outdoor/common areas
- No cameras inside bedrooms or bathrooms
- Management reserves the right to refuse entry, remove guests or visitors, or terminate the stay for violations of these House Rules, illegal activity, unsafe behavior, or disturbances, without refund when warranted.

DAMAGES & RESPONSIBILITY

- Guests are responsible for any damage, loss, excessive cleaning, unpaid charges, rule violations, or property misuse caused by the guest, their group, or visitors during the stay.
- Charges will first be deducted from the Security Deposit. Any deficiency will be billed to the booking guest.
- Damage assessments, cleaning requirements, and repair or replacement costs shall be determined based on the actual condition of the property upon inspection after check-out.

REMINDER

Please enjoy the villa responsibly and help us maintain a safe and relaxing environment for everyone. For emergencies or urgent concerns, you may call us at **0961-303-2654** or message us at the **Oasis Private Resort Facebook page: facebook.com/oasisprivateresort**.

I hereby acknowledge that I have read, understood, and agreed to comply with the House Rules and Guest Guidelines of Oasis Private Resort. I understand that violations may result in corresponding charges, penalties, or liabilities.

Signature over Printed Name: _____

Address: _____

Date Signed: _____

Government-issued ID Presented: _____

Booking Details: _____

DAY TOUR (3)